



Operations and business models of Maintenance Repair and Overhaul (MRO) organizations are rapidly changing, driven by competitive forces and changing global dynamics.

Competition is intensifying day by day, threatening the sustainability of traditional business models. Evolving airline fleets and new entrants are disrupting the MRO business landscape and forcing players globally to come up with new business models.

On the technological front, MROs are investing in new technologies that improve their operational efficiency and service standards.

Airlines are gradually evolving from focusing on in-house fleets to customer-centric, third-party service offerings. There is also an increasing share of original equipment manufacturers (OEMs) in the aftermarket and changing fleet dynamics from full-cost carriers (FCCs) to low-cost carriers (LCCs). Now is the time for MROs to evaluate their current status and understand the implications of the industry changes to prepare for the future.

Frost & Sullivan has worked with technology vendors, airline and third-party MROs, OEMs, and aviation authorities to identify game-changing solutions, recommend business improvement and growth opportunities, and develop strategic plans.

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# **MRO MARKET POTENTIAL**

- Global MRO to grow by \$28B in the next 7 years, from \$82B in 2018
- Asia-Pacific will be the 2<sup>nd</sup> largest market, accounting for 21% global value
- A320 and B737 families will contribute to 40% of the total MRO output

#### **MRO 2025** Global MRO spending to cross the \$110B mark by 2025 -2025 十十十十十 **EUR** NA \$28.3B **CHN** \$22.5B CAGR \$11.6B CAGR 3.1% **CAGR** 1.0% 7.5% MEA IND \$14.1B \$3.1B **APAC CAGR CAGR** \$22.9B 6.3% LA 13.6% CAGR \$6.8B 6.2% Global MRO output is estimated to grow at a CAGR of 4.3% for the period **Airframe Engine** Component Line Airframe MRO **Engine MRO to** Line MRO to Component MRO will grow by 1.29 grow by 1.38 grow by 1.23 to grow by 1.34 times, from \$6.1 times, from \$27 times, from \$31.7 times, from \$12.5 billion in 2018, billion in 2018, billion in 2018, billion in 2018, and reach \$7.95 and reach \$37.4 and reach \$42.5 and billion by 2025 billion by 2025 reach \$15.3 billion by 2025 billion by 2025 Top 5 Aircraft Families by MRO Spending, Global Forecast, 2025 0% 60% 20% 40% 80% 100%

■ B737 ■ A330

■ A320

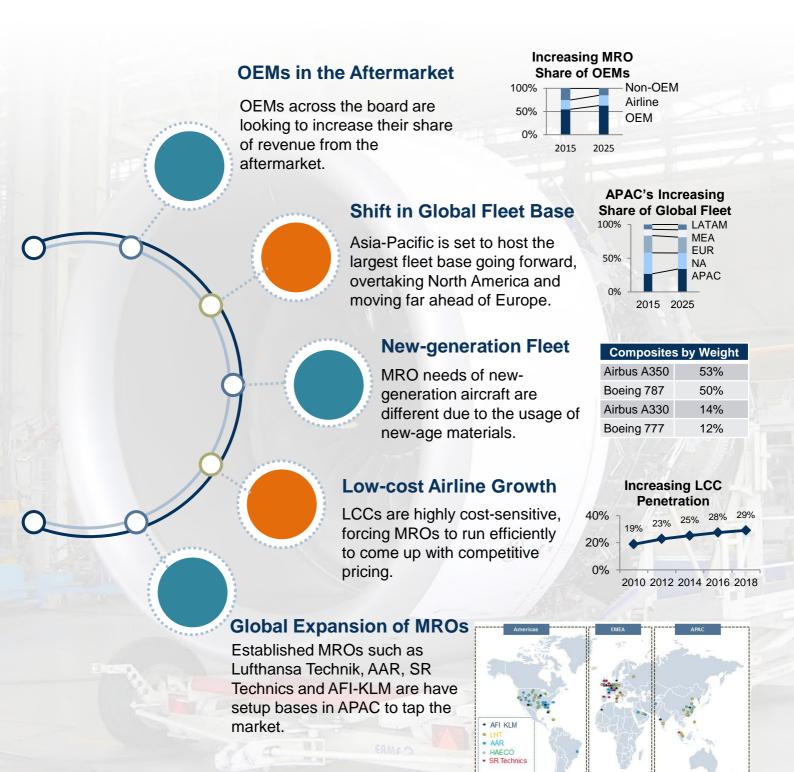
■ B747 ■ B777

Others

# FROST & SULLIVAN

# **EVOLVING BUSINESS LANDSCAPE**

The commercial aviation MRO landscape is changing across multiple facets, and it is imperative for businesses to develop strategies to align with or counter the impact of these changes to survive in this highly competitive space.



# TECHNOLOGY TRANSFORMATION IN MRO

# **Heavy Maintenance**

# **Inspections Take Up Majority of Downtime**

Due to the sheer size and complexities of an aircraft, a lot of time and money is spent only on assessment

# **Inability to Forecast Maintenance**

Growing fleets are leading to increasing unplanned jobs, disrupting routine maintenance

# **Cost Competitiveness**

The rapid growth of LCCs has increased the demand for cost-efficient maintenance

# **Line Maintenance**

# **Expansion and Addition of Terminals**

Expanding airports require services to support larger areas while maintaining efficiency

#### **Inefficiencies in Resource Allocation**

Dynamic changes in flight schedules require quick deployment of manpower and equipment

# **Increasing Need for Shorter Turnaround Time (TAT)**

More than ever, need to reduce lead time for resource deployment

# Workshop

# **Unavailability of Real-time Monitoring**

No visibility into incoming jobs from heavy maintenance, cabin services, or line maintenance

#### **Difficulties in Parts Handling and Storage**

Very strenuous and time-consuming to manually move heavy parts in and out of the shop floor

# **Increasing Aircraft Complexities**

New-generation aircrafts are leading to longer downtimes due to increased difficulties faced by technicians

# **Fleet Management**

# **Unstructured Repair Management**

Lack of a centralized repository to perform smart sourcing for repairs

#### **Lack of Unified Solution**

Use of multiple separate programs in parallel by various departments, causing confusion and resulting in delays and losses

#### **Delays and Losses in Delivery of Spares**

Lack of visibility into the delivery status and location of spares and components



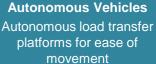
#### **Nanocomposite Sensors**

Sensors that can be sprayed on the surface to detect faults



#### **Big Data and Analytics**

Cumulative analyzed data sourced from multiple points



# **Real-time Tracking**

Use of RFID, barcode, and NFC to track, store, and retrieve parts



#### **Over-the-air Assistance**

High-speed connectivity to link technicians and experts



#### **Automated Inspection**

**Dynamic Resource Allocation** 

Use of handhelds and wearables to

deploy resources dynamically

Use of autonomous drones and robots to carry out usual pre-flight inspection



#### **Modern Mobility Solutions**

Self-driving vehicles to quickly mobilize engineers



# **Digitized Job Cards**

Online work card library to collaborate across departments



## **Digital Aid**

Use of holographic mock-ups to practice repair jobs



# **Automated Repair**

Use of robots to carry out time-consuming and difficult repairs



## **Automated Parts Handling**

Use of autonomous and semiautonomous tools to handle parts



#### **Connected Fleet**

Tool that can cumulatively monitor and analyze multiple aircrafts



# **Artificial Intelligence**

Ability to predict faults and prescribe optimum repair procedure



#### **Blockchain**

Advanced analytics and monitoring to track shipments



#### **Unified Solutions**

Software that can source information from multiple departments

# WHY FROST & SULLIVAN?

For over 50 years, Frost & Sullivan has pioneered growth and guided organizations by providing a 360-degree view of industry intelligence, as well as interaction with the world's best and brightest analysts, economists, and futurists helping organizations make crucial decisions.

If you face challenges predicting the future of the industry and understanding how changes could impact your organization, positively or negatively, we can help provide the answers you seek.

# **Business Strategy**

- MRO JV Strategy
- MRO Business Strategy
- MRO Investment Strategy
- Airline MRO Strategy
- Airport MRO Strategy

# Roadmaps and Policies

- **Technology Roadmap**
- MRO Industry Roadmap
- Aerospace Cluster Roadmap
- Aerospace MRO Policy Framework
- National MRO Development Roadmap

# Feasibility and Master Plan Study

- Master Planning
- Aerospace/MRO Park
- MRO Cluster Benchmarking
- **Best Practices for Cluster Development**
- Aerospace MRO Industry Promotion









Global

In-depth understanding M of the business intelligence opportunity and impact

End-to-end business planning, financial modeling

Market

coverage across the

entire MRO

value chain

Strategic growth consulting expertise, providing support and guidance





# RESEARCH PROGRAM COMPONENTS

# **STRATEGIC INSIGHT**

Analysis of key topics driving market development

**MARKET** SIZING

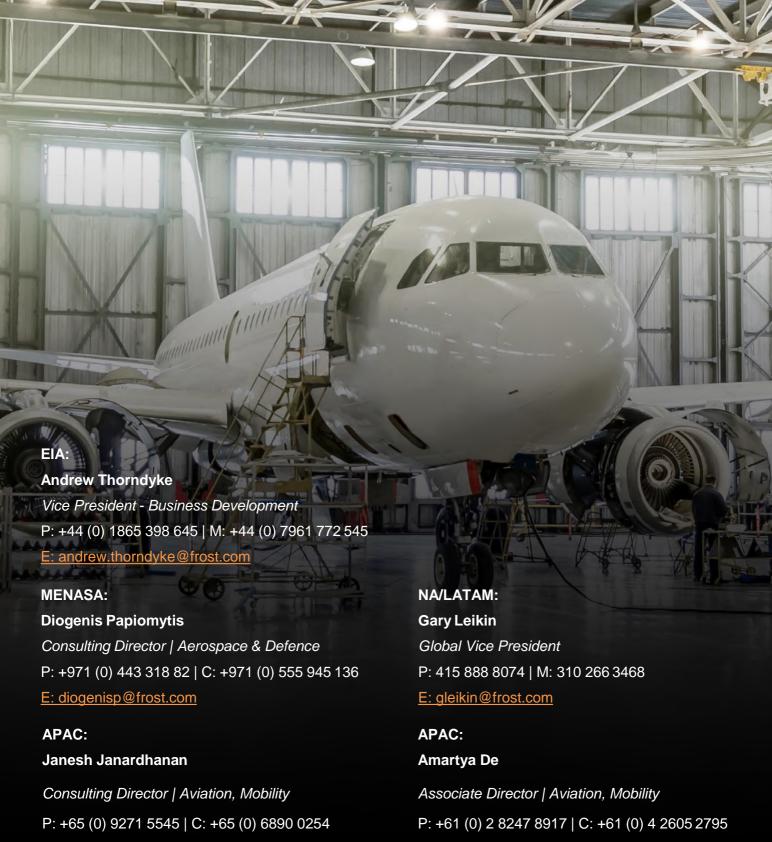
Market assessment and forecast

# **MRO** BENCHMARKING

Insights into new developments of the major hub technologies

# FROST & SULLIVAN





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